



PRIVACY POLICY

Information on Personal Data Processing

Travel Wine, spol. s r.o. (Ltd. company), ID: 63496593 with headquarters in Klíny 2035/85, 615 00 Brno, facility: Hotel Marcinčák, K Vápence 69, 692 01 Mikulov, processes personal data in accordance with Regulation (EC) No. 2016/679 of the European Parliament and of the Council of 27 April 2016, the General Regulation, On Personal Data Protection ('GDPR') and other legal provisions.

Registered Personal Data and Purpose of Processing

In order to fulfil the accommodation agreement, the following personal data are processed under the lawful keeping of registration and house book: name, surname, state, date of birth, identity card number, home address, telephone, e-mail, purpose of stay, vehicle licence plate. Personal data is obtained from the data subjects, an intermediation agency, or the reservation system.

Due to legitimate interest (property protection), camera records are also processed.

For statistical and marketing purposes, the hotel also processes cookies if the website visitor has allowed them on their computer (IP address, date and time of website visit, source URL, list of visited subpages).

Processing Practice

Personal data are processed by the hotel manually and in an automated manner through its authorised personnel and further via processors based on personal data processing agreements.

Duration of Archiving

We store personal data for the time period required by the law or until the expiration of the purpose of record-keeping of guests of 180 days, of registration and house book keeping of 6 years, and of camera records of 14 days.

Provision of Data

The hotel does not provide the guests' and website visitors' personal data to third parties nor to third countries outside the EU. Selected personal data is provided by the hotel only upon the request of subjects authorised by a specific law (Police of the Czech Republic, City Council).

Rights of Data Subjects

The data subject (guest) has the right to access his/her personal data processed by the hotel, their correction or deletion, or limitation of processing, and has the right to object to processing.

The data subject also has the right to obtain personal data from the hotel that concern him/her or which he/she has previously provided.

On the basis of a request by the data subject, the hotel shall provide the data without undue delay in a structured, commonly used, and machine-readable format, or shall provide the data to another unambiguously appointed administrator upon the request of the data subject (this does not apply to personal data processed in an automated manner).

The guest may exercise his/her rights in person, in writing, or electronically (manager@hotelmarcincak.cz), this cannot be done via telephone. The hotel is entitled to verify the identity of the guest through available means.

If the data subject believes that his/her personal data is being misused, he/she may address a complaint to the supervisory authority, which is the Office for Personal Data Protection (www.uoou.cz).

Administrator Contact Details

Travel Wine, spol. s r.o. (Ltd. company)

Facility: Hotel Marcinčák***, K Vápence 69, 692 01 Mikulov

E-mail: manager@hotelmarcincak.cz